

From: IIA information autoresponder <info@iia.org>
Subject: Information about the Int'l Internet Association

Q: Who is the IIA?

A: The International Internet Association is the largest non-profit provider of free Internet access and services in the world. We are a Washington based association (with technical facilities in New Jersey) dedicated to the free flow of information without regard to position or affiliation. The IIA is primarily composed of engineers and computer and network enthusiasts dedicated to this ideal. We work diligently to ensure that all aspects of our society, be they individual, corporate, social, educational, intellectual, virtual, or correctional, have the opportunity to take part in the world of tomorrow, which we believe will be online.

Q: What services does the IIA provide?

A: Currently, the IIA allows a full-access shell account on one of it's SUN SparcStation 10 hosts, with access to a full suite of Internet services including email, gopher, Usenet news, FTP, wais, WWW, IRC, etc. The IIA also offers a very easy to use menu system to further ease online navigation.

The IIA will also be offering, in the near future, UUCP and SLIP access to the Internet. Please see the 'uucp' and 'slip' info bulletins for more info.

The IIA is also in the initial stages of developing a graphical client interface that will run on any PC, and will bring the Internet, with point-and-click ease, directly to your home or office.

The IIA also plans to soon start providing information services to their users and to the net as a whole, such as books on-line and health-care advice, and on assisting various worthwhile associations, such as the National Association of Elementary School Principals in communicating with their members and furthering their goals.

Q: What is the IIA's electronic mail address?

A: The IIA's email domain is 'iia.org'. (NOT iia.com). Requests for information should be mailed to info@iia.org. See the info file 'addresses' for more interesting addresses.

Q: How do I get access?

A: If you're on the system, type 'info application'. If you're not, the 'info@iia.org' auto-responder will send you one if you send it a message.

Q: If you're a non-profit association, what is your source of funding?
How do you pay for the services you provide?

A: With difficulty. Wheeling & dealing, elbow grease, and luck. Currently, the majority of IIA funding comes from private contributions. The IIA is a not-for-profit association incorporated in the District of Columbia November 18, 1993, and have a federal 501(c)(3) non-profit application pending, which will enable us to receive tax-deductible donations.

Q: Why does the IIA request a credit card number, and why does this "non-profit" organization change for calls made via their 800 number?

A: First, a credit card number is only required for 800 number access. If you do not provide a credit card number, we simply remove your ability to access us via our 800 number

Unfortunately, the IIA is not yet in a position to allow local phone coverage for the entire nation. Thus, an 800 number is provided to allow flat-rate access to our services, 24 hours a day, 7 days a week, from any point in the domestic US, including Alaska, Hawai'i, and US Territories.

Also unfortunately, 800 time is not free -- We have to pay for it. We simply pass on the cost to the user. We do not, nor will we ever, charge for access to the Internet.

Q: Why do you have a DC address when you primarily operate out of NJ?

A: Originally it was planned that we would launch our operations from the nations capital. Several of our founding members live in that region and the symbolism is very strong. Unfortunately the reality of the swamp by the Potomac is that they have one of the least capable telecommunications infrastructures in the nation. Our attempts to make the IIA function from a technical standpoint were so fraught with problems that we ultimately decided to work instead from our research facility in New Jersey. We still do a great deal of our administrative work out of Washington D.C., and will maintain operations in that area.

Q: Why are you providing local access in NJ, but not in DC? When are you going to provide local access in DC?

A: The IIA is currently trying desperately to get itself caught up -- The huge influx of applications into the offices caught everyone a bit by surprise.

Our current focus at the moment is to get our system stable and fine-tuned, and our files caught up. Then we will address the above concern, and others.

Q: Why are most of the calls to the IIA answered by a voice-mail system?

A: The IIA gets an absolutely huge number of calls and electronic messages. new staff has been hired to answer the phones, answer voice-mail, and answer electronic mail, but the sheer volume (of both incoming data,

and backlogs) still prevents us from being as "reachable" as we would like to be. Most of the IIA people work 14 or 16 hours a day trying to get things caught up, so give us some time.

A registration form for access is included below.

----- CUT HERE -----

Registration form for FREE Internet access

~~~~~

Print this out, and fax it to: 202-387-5446, or mail it to:

International Internet Association  
Suit 852  
2020 Pennsylvania Avenue, NW  
Washington, DC 20006

----- CUT HERE -----

Name \_\_\_\_\_

Address \_\_\_\_\_

\_\_\_\_\_

Fax: ( ) \_\_\_\_ - \_\_\_\_\_ Phone: ( ) \_\_\_\_ - \_\_\_\_\_

\* 800 access: If you would like to be able to access our services via our 800 number, please include a credit card number below:

Credit Card:    VISA            MASTER-CARD            AMEX

Number: \_\_\_\_\_ Expires: \_\_\_\_\_

Please read the following agreement, and sign below. Please sign even if you did not include credit card information above.

I understand that this account will be used for lawful purposes and I accept responsibility for my actions while on-line. I will not hold the IIA

responsible for any activities occurring, or initiated by any user who makes knowing use of the ID which the IIA assigns to me.

I agree and authorize that any use of the 800 number made available to me by the IIA will be billed to my credit card at a rate of \$.20 per minute, or less. (Currently at \$.18/min).

I authorize use of this account for approved on-line services.

Signature: \_\_\_\_\_ Date: \_\_\_\_\_